

New Co-ordinates Limited (t/a NEWCO Surgical)

Whistleblowing Policy

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Signed: M.D.

Introduction

New Co-ordinates Limited believes that good communication between staff and workers at all levels throughout the organisation and its supply chain promotes better work practice. 'Worker' has a wide meaning in the case of whistleblowing. It encompasses not only employees, but also agents, agency workers and people in unpaid training.

Although the Company seeks to conduct itself honestly and with integrity at all times, all organisations face the risk of unknowingly harbouring malpractice within the organisation itself or within its supply chain. New Co-ordinates Limited is no exception to this and bears a responsibility to take appropriate measures to identify such situations and attempt to remedy them. On this basis, staff and workers anywhere within our supply chain are encouraged to raise genuine concerns about malpractice in the workplace without fear of reprisals, victimisation or dismissal.

The Company undertakes to act in accordance with UK legislation on disclosure of malpractice in the workplace and to take steps to protect its own staff and workers and those within its supply chain from detrimental treatment or dismissal if they raise concerns in good faith.

Authority for Whistleblowing Policy

Overall authority for this policy rests with the Managing Director

All staff and workers have a specific responsibility to facilitate the operation of this policy and to ensure that anyone is able to raise concerns, without fear of reprisals, in accordance with the procedure set down below. Where appropriate, training will be given on the relevant legal and operational framework and best practice.

All staff and workers are responsible for the success of this policy and should ensure that they take steps to disclose any wrongdoing or malpractice of which they become aware.

Scope

This policy applies to all workers associated with New Co-ordinates Limited and is based on the Public Interest Disclosure Act 1998.

The Company has introduced these procedures to enable workers to raise or disclose concerns about malpractice in the workplace at an early stage and in the right way, and they apply in all cases where there are genuine concerns, regardless of where this may be and whether the information involved is confidential or not.

The term 'malpractice' includes but is not exhaustive of:

- Criminal offences;
- Breaches of legal obligations (including negligence, breach of contract, breach of administrative and labour laws);
- Health and safety;
- Damage to the environment;
- The concealment of any of the above.

If an individual raises a genuine concern and is acting in good faith, even if it is later discovered that they are mistaken, under this policy they will not be at risk of losing their job or suffering any form of retribution as a result. This assurance will not be extended to an individual who maliciously raises a matter they know to be untrue or who is involved in any way in the malpractice.

Procedure for Raising a Concern

If you believe that the actions of anyone (or a group of people) working within the Company's supply chain do or could constitute malpractice you should raise the matter with your line manager. Where this is not appropriate because the line manager is involved in the alleged malpractice in some way, the matter should be raised with the Managing Director. You may raise your concern verbally or in writing and should include full details and, if possible, supporting evidence. You must state that you are using the Whistleblowing Policy and specify whether you wish your identity to be kept confidential.

Confidentiality

Every effort will be made to keep your identity confidential, at least until any formal investigation is under way. In order not to jeopardise the investigation into the alleged malpractice, you will also be expected to keep the fact that you have raised a concern, the nature of the concern and the identity of those involved confidential.

There may be circumstances in which, because of the nature of the investigation or disclosure, it will be necessary to disclose your identity. This may occur in connection with associated disciplinary or legal investigations or proceedings. If in our view such circumstances exist, we will make efforts to inform you that your identity is likely to be disclosed. If it is necessary for you to participate in an investigation, the fact that you made the original disclosure will, so far as is reasonably practicable, be kept confidential and all reasonable steps will be taken to protect you from any victimisation or detriment as a result of having made a disclosure. It is possible, however, that your role as the whistleblower could still become apparent to third parties during the course of an investigation. Equally, should an investigation lead to a criminal prosecution, it may become necessary for you to provide evidence or be interviewed by the Police. In these circumstances, again, the implications for confidentiality will be discussed with you.

Anonymous Reporting

Anonymous disclosures are very difficult to act upon as there may be little or no corroborated evidence to substantiate the allegations. Proper investigation may prove impossible if the investigator cannot obtain further information from you, give you feedback or ascertain whether your disclosure was made in good faith. The Company does not encourage anonymous reporting as it feels it is more appropriate for individuals to come forward with their concerns.

Support for Whistleblowers

Nobody who raises genuinely held concerns in good faith under this procedure will be dismissed or subjected to any detriment as a result of such action, even if the concerns turn out to be unfounded. Detriment includes unwarranted disciplinary action and victimisation. If you believe that you are being subjected to a detriment within the workplace as a result of raising concerns under this procedure, you should inform the Managing Director immediately. Workers who victimise or retaliate against those who have raised concerns under this policy will be subject to disciplinary action.

How a disclosure will be handled

All disclosures will be taken seriously and the following procedure will be used.

1. If you have any personal interest in the matter you have raised you must disclose this at the outset. This procedure is not intended to replace the Grievance Procedure, which continues to be the appropriate way to raise personal issues relating to your specific job or employment.
2. Your disclosure under this policy will be acknowledged in writing confirming that the matter will be investigated and that The Company will get back to you in due course.
3. A suitable person will be identified to manage the disclosure. This will be someone who is in a position to take any necessary action as an outcome.
4. A suitable individual will be instructed to conduct an investigation into the allegation (they will have had no previous involvement in the matter). We aim to start the investigation within two weeks of the disclosure. The length and scope of the investigation will depend on the subject matter of the disclosure. In most instances, there will be an initial assessment of the disclosure to determine whether there are grounds for a more detailed investigation to take place or whether the disclosure is, for example, based on erroneous information.
5. You may be asked to provide more information during the course of the investigation.
6. The investigation report will be reviewed by the person managing the disclosure.
7. Appropriate action will be taken – this could involve initiating a disciplinary process, or informing external authorities if a criminal action has been committed e.g. fraud or theft. We will endeavour to inform you if a referral to an external authority is about to or has taken place, although we may need to make such a referral without your knowledge or consent if we consider it appropriate.
8. If it is found that there is not sufficient evidence of malpractice, or the actions of the individual(s) are not serious enough to warrant disciplinary action, it may be more appropriate for the manager to take a more informal approach to dealing with the matter.
9. You will receive written notification of the outcome of the investigation, though not all the details or a copy of the report.
10. Possible outcomes of the investigation could be that:
 - the allegation could not be substantiated; or
 - action has been taken to ensure that the problem does not arise again. You will not, however, be given details about the action taken as this could breach the human rights of the person(s) involved.
11. If you are not satisfied with the response you have received you should raise the matter with the Managing Director outlining your reasons.
12. If you have asked to remain anonymous, care will be taken to respect this request (see section on confidentiality above).

Corrective Action and Compliance

As part of the investigation into disclosures made under this policy, recommendations for change will be invited from the investigator to enable The Company to minimise the risk of the recurrence of any malpractice or impropriety which has been uncovered. The Managing Director will be responsible for reviewing and implementing these recommendations in the future and for recording any changes required.

False Disclosures

The Company will treat all disclosures of malpractice seriously and protect staff and workers who raise concerns in good faith. However, appropriate disciplinary action will be taken in accordance with the Disciplinary Procedure against any employee or volunteer who is found to have made a disclosure maliciously that they know to be untrue, or without reasonable grounds for believing that the information supplied was accurate. This may result in dismissal.